

To Whom It May Concern:

In regards to the proposed regulatory item that could threaten independent ISPs, I must vehemently voice my strong objection to anything that could jeopardize my relationship with our local ISP, Sonic.net of Santa Rosa, California.

I have been with Sonic.net since 1992 and have been exceptionally pleased with their service, competence, diligence, technical ability, patience, and ever-present thoroughness. They have grown and developed into an extremely technologically advanced ISP but are still comfortable enough that they don't forget the importance of personal service to their customers.

Our connections are always trouble-free and they have put in place excellent stops and guards against spam and other troublesome e-mail and Internet problems that plague other service providers.

If Sonic.net's livelihood becomes threatened due to action by some of the bigger telecommunications company, I would be extremely unhappy, displeased and prone to rallying incessantly on behalf of Sonic.net. I DO NOT want my choice jeopardized.

Please feel free to contact me for any further comments.

Sincerely,
Janis Couvreur